

Return Instructions

If you need to return an item:

1. Fill out all information on this form.
2. Return this slip and **invoice payment slip** in the envelope provided and place inside the box, together with the product and any accompanying Certificates and documents.
3. Please do not enclose any orders or payments with the returned item.
4. Return the package to our Returns Department, using the attached tear-off Returns Label.
5. For your own protection, remember to obtain and keep a Certificate of Postage (supplied free by your Post Office).

REASONS FOR RETURN (please tick appropriate box)

- Do not like it
- Refund - under guarantee
- Not requested
- Faulty/Damaged - Replacement required? YES/NO
- Wrong delivery - product required is:
- Other reason (please specify)
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- If you have reserved a complete collection, do you wish to receive subsequent items in the series? YES/NO

Please note: this applies only to products purchased directly from us, and returned with all accompanying certificates and documentation.

IMPORTANT: PLEASE REMEMBER TO ENCLOSE THE INVOICE PAYMENT SLIP WITH THE RETURNED ITEM. Please enclose this in envelope provided along with other documentation and securely affix to outside of parcel.



Cut along dotted line and attach this side to parcel

Senders Details

.....
.....
.....
.....
Postcode.....
Client Account Number
.....

PACKETPOST RETURNS
CONTRACT No.
51537PR2
Postage to be paid at
destination under terms of contract

The Bradford Exchange
Units 1-2
Boohen Old Road
STOKE-ON-TRENT
ST4 4RX



R2



Our comprehensive 365-day guarantee

If for any reason you are not completely satisfied, you may return your collectable product to us at any time within one full year after you receive it. This guarantee is in addition to your statutory rights. This applies to all products unless otherwise stated. This policy applies only to items purchased directly through The Bradford Group of companies and must be accompanied by all Certificates of Authenticity and any other accompanying documentation.

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